

### **WHAT TRAINING AND SUPPORT IS AVAILABLE?**

A variety of in-person and virtual training opportunities are available. Contact your Territory Manager for details or go to [bjupress.com/teacher-training](https://bjupress.com/teacher-training).

The Trove support area features a library of brief on-demand tutorial videos as well as user guides.

BJU Press provides customer service and technical support via phone and email. Our team can be reached at 800.845.5731 or by email at [bjuptech@bjupress.com](mailto:bjuptech@bjupress.com).

### **WHAT TYPE OF DEVICE DO I NEED IN ORDER TO ACCESS TROVE?**

Trove is completely web-based, meaning it can be accessed via web browser on any device with internet connection. In addition, offline learning capabilities are available through our apps.

### **DOES TROVE INTEGRATE WITH OTHER TECHNOLOGY PLATFORMS, SUCH AS GOOGLE CLASSROOM OR MY SCHOOL'S LMS OR SIS?**

Yes, Trove is 1EdTech certified (LTI v1.3) and offers integrations via OneRoster (CSV, API, or SFTP), streamlining the delivery of class rostering in an easy and secure way. Trove is integrated with Google Classroom, allowing teachers and students to access Trove through Single Sign-On and making it very convenient for students to interact with digital content all in one place.

### **HOW DO MY STUDENTS GET ACCESS TO TROVE?**

By purchasing any digital product for students (such as eTextbooks, eWorkbooks, or eAssessments), schools provide those students access to the Trove student portal, including that e-book, a content library, digital assessments, notifications, and a calendar.

### **CAN I CUSTOMIZE ASSESSMENTS USING THE TROVE ASSESSMENT BUILDER?**

Yes! Teachers can create their own custom assessments from scratch using the Trove assessment builder, including a variety of question types and autogradability features. In addition, teachers can modify publisher-created assessments or use Trove test banks (select grades and subjects) to build their own custom assessments.

### **CAN I PRINT ASSESSMENTS FROM TROVE?**

Yes! In addition to digital distribution options, assessments in Trove can be exported as RTF (Word) or PDF files and then printed.

### **CAN I STILL USE MY SCHOOL'S GRADEBOOK PROGRAM?**

Yes! All grades from digital assessments in Trove can be exported as XLS or CSV files and then imported into your school's gradebook program.